



Visitor Services Representative - Oceanfront Camping

A Bit About Wolfe's Neck Farm

Wolfe's Neck Farm is a nonprofit organization on 600 oceanfront acres dedicated to promoting sustainable agriculture, food systems education, and outdoor recreation. Our campus features a working sustainable farm, educational programs, and award-winning campground - offering a remarkable and inspiring place for visitors to learn and play.

Our oceanfront campground features 130 campsites and three cottages spread out over a mile of Casco Bay shoreline. We have been welcoming guests from all over the world for over 50 years, and many families return annually to have a truly "Maine experience". Campers enjoy the fresh air and ocean breezes while camping, hiking, touring the farm, taking a bike ride, or just spending a leisurely afternoon by the water with a favorite book.

What Do Visitor Services Representatives Do?

Wolfe's Neck is an amazing place to work! You arrive each day with views of gorgeous oceanfront pastures, happy cows grazing and kids of all ages enjoying the outdoors. During the summer, our campground office & store is a happening place, where people call to make their reservations for oceanfront camping, cottage rentals, bike/kayak rentals and farm-based activities. When guests arrive to check in, our Visitor Services Reps welcome them with a smile and provide information about the campground and farm - and the wonderful activities they can participate in during their stay. Guests often return to the office several times during their stay, to purchase items from the store and to learn more about what they can see and do while staying here.

What Are We Looking for From You?

We're looking for people who appreciate the organization's mission to improve access to local foods and have a positive impact on the environment while providing people a beautiful place to enjoy nature and time with their friends and families. Our Visitor Services Representatives provide superior customer service on the phone and in person, with the goal of keeping our guests happy. Rainy days do happen, so our reps need to be able to handle customer challenges with a smile. We seek team-players who are positive and upbeat while working in a relaxed yet fast-paced environment. This position is seasonal, May through October, and includes nights and weekends.

We're looking for candidates with the following qualifications:

- Extensive customer service experience and a positive and upbeat presence
- Comfortable with using computer systems and cash registers in a fast-paced environment
- Willingness to take initiative and help out with keeping the store clean and well-stocked
- Ability to multitask effectively and keep open communication with co-workers
- Ability to work and problem-solve independently as well as collaboratively
- Excited to learn about the farm's programs, activities, and products and tell visitors about them
- Knowledge of the Freeport area and computer reservation systems are a big plus!

To Apply

Please submit our online [Seasonal Employment Application](#) and/or email your resume to info@freeportcamping.com and tell us why you're interested and the reasons you'd be a fantastic Visitor Services Representative. Applications will be reviewed on a rolling basis until we fill the position. Wolfe's Neck Farm is an equal opportunity employer.